

## Godrej Appliances bags the 'Jury Commendation for Role Model Organisation 2019' along with the 'CII-EXIM Bank Award' for Business Excellence.



Godrej Appliances has been bestowed with the twin honours of 'CII Exim Bank Award for Business Excellence 2019' and 'Jury Commendation for Role Model Organisation 2019' by Confederation of Indian Industry (CII).

The CII-Exim Bank Award is presented to the organisation commended as a 'Role Model' for management excellence in India and is based on the internationally recognized EFQM Excellence Model. It is considered one of the highest recognitions in the country, in the area of Business Excellence. Instituted by CII and the Export-Import Bank of India, the award was presented at the Quality Summit, held at Bengaluru on 23rd November, 2019.

Godrej Appliances has been recognised for its clear focus on strategy, strong relationship with key partners, thrust on Research and Development, relentless pursuit of manufacturing excellence through lean practices and green manufacturing processes. With future-ready green products backed by a strong after sales service network, Godrej Appliances has been recognised for delivering enhanced value to its stakeholders, especially customers. This award is a testament to the organisation's relentless pursuit of excellence.

Accepting the award, **Mr Kamal Nandi, Business Head and Executive Vice President, Godrej Appliances** said, "We are delighted to have received this honour from the prestigious Confederation of Indian Industry (CII). Godrej Appliances is on a journey - of pursuing excellence in every facet, be it in product, processes, people or service, while keeping the customer at the centre of all decisions and practices. As an organisation, this award inspires us to take our business practices to the next level and march towards setting new benchmarks in management excellence."